



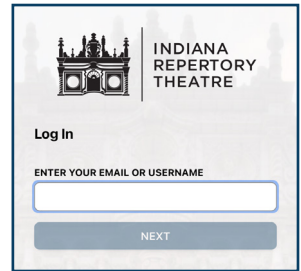
HOW TO ACCESS YOUR DIGITAL TICKETS

1 Visit wallet.irtlive.com by scanning this QR code

Log in using the same email and password used to log into your account at irtlive.com

If you cannot remember your password, you will be prompted to update your password at irtlive.com. This will be your password for both the IRT website, as well as the digital wallet. You can also request an access code, sent to the email address associated with the account.

For ease of access, bookmark the web address to your device, log in before you arrive at the Indiana Repertory Theatre, and select "Stay Logged In" when prompted.



2 View your digital tickets

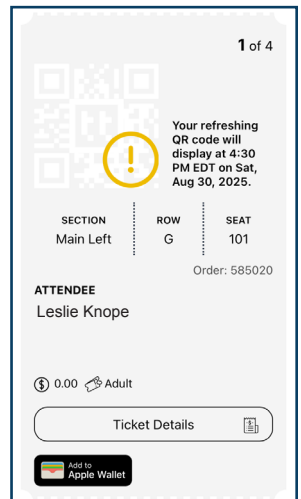
Tickets are delivered immediately upon purchase. Ticket sharing can be done right away. To prevent fraud, one ticket will always remain in the purchaser's wallet. Contact the Ticket Office for questions. If preferred, the ability to save tickets to your Apple Wallet is available without the QR Code. Because of the dynamic QR Code, Google Wallet is not currently supported (this feature is in development).

DAY OF THE EVENT

3 Scan your ticket at the venue

The QR Code will appear **two hours** before doors open for the performance.

Your barcode includes the technology to protect it; **screenshots or printouts will NOT be accepted upon entry.**



TROUBLESHOOTING

- To view your mobile tickets, open a browser (Safari, Chrome, etc)
- Make sure your phone's browser is using light mode, and ensure automatic updates are enabled
- If you experience any issues with your QR Code, refresh the page
- If your Apple Wallet pass does not have a QR code within the two hour window before a performance, please log in to wallet.irtlive.com and open your ticket. We'll scan the QR code there.